

GENERAL LEAD TIMES

masterframe[®]
SASH WINDOWS

STANDARD PRODUCTS	4 - 6 weeks
SPRAYED PRODUCTS	6 - 8 weeks
ARCHED/LONDON SASH/ LONDON SASH AND FRAME	7 - 10 weeks
NEOSASH[®] STANDARD	15 weeks
NEOSASH[®] TXG	17 weeks

If any orders are urgent, please do speak to us and we will do our best to improve the lead times stated above

Please note:

Lead times are based on the Monday after the signed acknowledgement has been received. We aim to have order acknowledgements returned within 5 working days of placing the order. The lead time stated above is based on production availability.

A standard window is a square window (white foil, cream foil, or gloss), with no special glass, colours, or shapes.

Delivery dates are subject to production availability, we recommend provisions should a set date need to be secured.

We have a limit on the number of sprays we can put through a week so therefore we suggest these have provisions booked (when booking state these are a spray).